

ALLIANCE PROPERTY MANAGEMENT

We provide turnkey HOA, self-storage, and investment property management. Our management services include overseeing all day to day operations associated with the various types of properties we manage. We strive to provide excellent value, communication, and customer service.

Contact Directory:

Office: 801-728-0454

General Questions: 801-528-1935 or Info@apmutah.com

Accounting Department: 801-528-1935 or Jessie@apmutah.com

Operations Manager: 801-528-9134 or Heather@apmutah.com

Maintenance Coordinator: 801-528-1949 or Maintenance@apmutah.com

Maintenance Emergency Number: 801-675-6547

Office Location:

4655 S 1900 W Suite 6 Roy, Utah 84067 www.APMUTAH.com

Management Contract Fees

10% of the monthly rent: not collected while unit sits vacant. Alliance collects all other fees charged to the tenant.

Monthly Owner Statements

Every month you will receive a detailed statement summary, along with your income check. The statement will include the total amount of rent income, maintenance expenses, and owner contributions (if you have made a payment to us). You will receive your statement no later than the 30th of the month, but most often before the 15th. (SAMPLE PROVIDED BELOW)

Maintenance

Whether the property is new or old, maintenance is something that every property owner will have to deal within the course of tenancy. Alliance has a great team of vendors that specialize in specific areas of maintenance. We work with our vendors toget the best prices possible and in turn pass those reduced prices to you, the property owner, with no markups. When a tenant does request maintenance, we will notify you via email or phone, letting you know what the issue is and that we have scheduled it with our vendor. We will update you of any changes or concern that might arise after the vendor is at the property. Once we receive the invoicefrom the vendor, those charges are then deducted out of the rent we collect from the property. If any amount exceeds that amount, any payment due from you will be indicated on your statement. Any funds not paid within 15 days after receipt of your statement will receivean interest fee of 18 per annum and a borrowed funds admin fee. Funds can be paid via your online portal account or by check to our office. All maintenance items will be detailed in your monthly statement along with a copy of the invoice.

Yearly Maintenance

We do our best to ensure your property is kept at its best; this includes addressing yearly maintenance up keep. Once a year we schedule our vendors to change out furnace filters, winterize and de-winterize sprinkler systems and swamp coolers. If you do not wish to be part of our yearly services, please notify us as soon as possible otherwise these services will be performed by our vendors yearly.

Vacant Unit

Once a tenant has given notice to vacate the property, we will inform you via email or phone on all the details. We will take care of scheduling maintenance and cleaning and oversee everything until the property is back in shape and ready to re-rent. Don't worry, if the property is vacant, and you aren't receiving any rent income, we won't make any money either, so we will work hard to re-rent the unit and get your income flowing in again. Please keep in mind that utilities and vacancy listing fees are the owner's responsibility while the unit is vacant. Along with utilities, yard care is also the owner's responsibility. We will schedule our lawn care vendor to mow, trim and weed the yard weekly while vacant unless we are notified by you prior to the vacancy that you wish to maintain the yard yourself.

Evictions

We try our hardest to avoid evictions as much as possible but unfortunately there will be times that a tenant needs to be evicted. But no need to worry, our attorney's office specializes in rental evictions and takes care of all the legal notices and court appearances required by law. We also have the eviction protection program available for you to help cover those costs. See below if interested.

Online Portal

Through you online Owner portal account you will be able to:

Start online conversation with the Alliance team

View monthly statements and Owner draws

View invoices from vendors

View maintenance work orders from tenants

Have access to management documents and tenant leasedocuments

Make payments

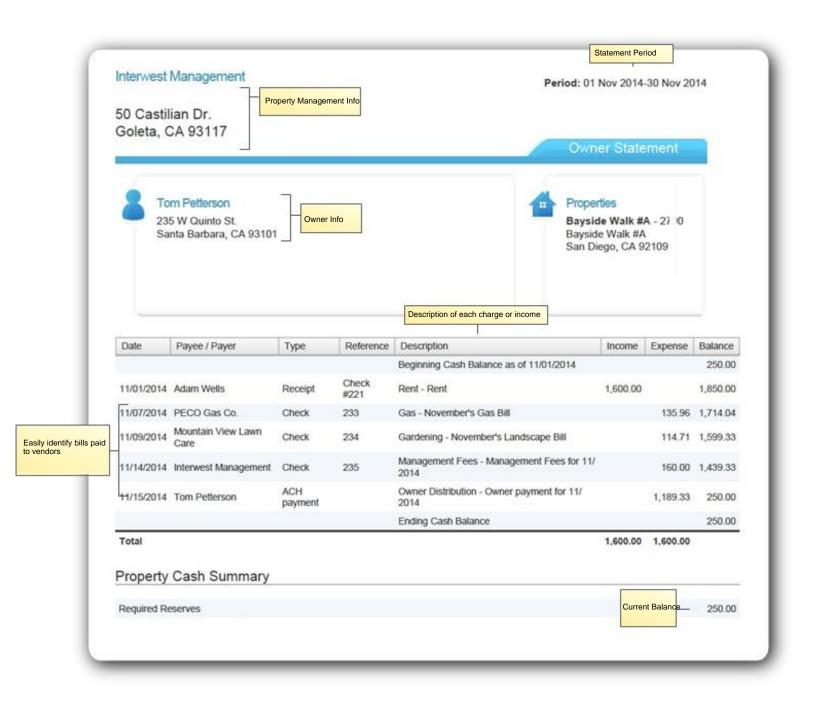
Applications and Lease Signings

All screening and lease signing will be handled by us. We have strict criteria that we follow during all application processing; helping to ensure that we obtain quality tenants. Not only does this help in maintain our properties, it also aids to our low eviction rates

Owner Statements Are Easy to Read



Easy-to-read owner statements will be posted to the secure Owners Portal. You'll have on-demand access to all your monthly and year-end tax statements from anywhere. You can also have your monthly proceeds directly deposited to the bank account of your choice preventing mail delays or lost checks—you'll get your payments faster! Visit www.apmutah.com.





Electronic Deposit Form

| Name on Bank Account (Owner or Business Nam | , |
|--|--------------------------------|
| Mailing Address | |
| Bank Name | |
| Routing Number | |
| Account Number | |
| Type of Account i.e. Checking/Savings | |
| Signature | _ Date |
| Please provide a voided check with this form. | |
| Electronic funds are usually deposited within 24 b | ousiness hours once processed. |



Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

| memai | neverlue Service | | | | | |
|---|--|--|---|---|---------------|--|
| | 1 Name (as shown | on your income tax return). Name is required on this line; do not leave this line blank. | | | | |
| Print or type Specific Instructions on page 2. | 2 Business name/c | isregarded entity name, if different from above | | | | |
| | 3 Check appropriate box for federal tax classification; check only one of the following seven boxes: ☐ Individual/sole proprietor or ☐ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate single-member LLC ☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ | | | 4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) | | |
| Print or type c Instructions | Note. For a sir | bove ioi | Exemption from FATCA reporting code (if any) | | | |
| rin Ins | Other (see inst | , | (Applies to accounts maintained outside the U.S.) | | | |
| Fi P | _ ` | , | | ne and address (optional) | | |
| eci | 7 radicas (namber | , street, and apt. of state no.) | or a riamic and address | (optional) | | |
| See Sp | 6 City, state, and Z | IP code | | | | |
| | 7 List account num | ber(s) here (optional) | | | | |
| Par | Taxpay | ver Identification Number (TIN) | | | | |
| backu reside entities | p withholding. For nt alien, sole prop | individuals, this is generally your social security number (SSN). However, for a rietor, or disregarded entity, see the Part I instructions on page 3. For other ver identification number (EIN). If you do not have a number, see How to get a | Social security numb | er | | |
| | If the account is ir nes on whose nur | Thore than one hame, see the instructions for line 1 and the chart on page 4 for | e 4 for Employer identification number | | | |
| Part | Certific | eation | | | | |
| Under | penalties of perju | y, I certify that: | | | | |
| 1. The | number shown o | n this form is my correct taxpayer identification number (or I am waiting for a numbe | er to be issued to me | e); and | | |
| 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and | | | | | | |
| 3. I ar | n a U.S. citizen or | other U.S. person (defined below); and | | | | |
| 4. The | FATCA code(s) er | ntered on this form (if any) indicating that I am exempt from FATCA reporting is corre | ect. | | | |
| interes genera instruc | se you have failed at paid, acquisition | ns. You must cross out item 2 above if you have been notified by the IRS that you are to report all interest and dividends on your tax return. For real estate transactions, it or abandonment of secured property, cancellation of debt, contributions to an indiver than interest and dividends, you are not required to sign the certification, but you | tem 2 does not app vidual retirement arr | ly. For mortgag angement (IRA | ge A), and | |
| Sign Here | Signature of U.S. person ▶ | Date ► | | | | |
| | | | | | | |

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- 1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
 - 2. Certify that you are not subject to backup withholding, or
- 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

Eviction Protection Plan

The eviction protection plan is an optional service we provide to all our residential clients to protect you from the unexpected costs of an eviction. The monthly fee is \$15/month or \$10/month for two or more properties, per property. We require that you be on the plan for at least 6 months before we will cover the eviction costs. After 6 months, regardless of the amount you have contributed, as long as you are participating in the program, Alliance will cover the total costs of your eviction.

The average eviction cost is between \$400-\$1000 in legal fees. We encourage our clients to participate in the eviction protection plan to ensure that you are not caught in an eviction without having the funds to support one.

| having the funds to support one. |
|--|
| To opt in or out please initial below and list the quantity of property you would like to be covered by the plan. |
| Opt in |
| If opt in, choose one:\$15/one property or\$10/two or more properties |
| Opt out |
| Operations Reserve Account |
| repairs or turn overs costs. This can be achieved easily with monthly withholdings from your owner draws. These funds will be maintained in the same state regulated trust account with security deposits. We recommend placing approximately \$600/year into a reserve account, which is \$50 per month. If you prefer paying one lump sum, building up to a desired amount, or contributing monthly without a cap, that is up to you. When the time comes that you have an invoice amount that your rents can't cover, your reserve funds will automatically be applied to this. Once you have income again, the contributions will continue to be added to your reserve, building that back up. If you would like us to create a reserve account for you, please let us know by listing the information below and we begin saving for your property's needs! |
| Opt In |
| (Choose one) |
| ☐ Monthly Amount \$ |
| □ One Lump Sum \$ |
| ☐ Monthly Amount \$ Building to a total reserve of \$ |
| Opt Out |